

Technology Services

IT PROS **IT UPDATE**

June 2023 Newsletter | Technology Services

New & Noteworthy



Technically Speaking: Microsoft Copilot

On July 19, presenters from Microsoft will provide a preview of Microsoft 365 Copilot and Microsoft's overall plan for Al. Microsoft 365 Copilot will be integrated into the apps we already use every day, freeing you to focus on the most important work and less on the busy work. Copilot will be integrated with Microsoft 365 applications such as Word, Excel and PowerPoint. Copilot combines the power of large language models (LLMs) with data in the Microsoft Graph—your calendar, emails, chats, documents, meetings and more—and the Microsoft 365 apps to turn your words into the most powerful productivity tool on the planet. <u>Register now</u>. Please send questions, concerns and comments to <u>tamu-itcoms@tamu.edu</u>.

Professional Development Enhancement Plan (PDEP) Guidelines

The Professional Development Enhancement Plan (PDEP) requirement for Technology Services employees states that each team member must complete a minimum of four (4) professional development opportunities per year to meet PDEP expectations in your annual review. Employees will need to provide verification of their participation in PDEP events to their supervisor during their annual review. For the 2024 annual review period (April 1, 2023 – March 31, 2024), two LinkedIn Learning courses are required as well as two (or more) electives. For a full list of approved LinkedIn Learning courses and a list of elective trainings, please visit <u>itnet.tamu.edu</u>. For any questions, please contact Sharon Mainka via <u>email</u>.

Mentoring Program Relaunched

Technology Services recently <u>relaunched our Mentoring Program</u>. Offered through the Aggie Mentoring Network, this program is designed to support IT professionals on their path to success. Mentee registration remains open through Friday, June 30.

Professional Development for Women in Technology

On May 16, 20 IT professionals representing Texas A&M University joined the Women in Government IT Leadership Luncheon sponsored by the <u>Texas Technology Consortium</u> in Austin, Texas. This free interactive workshop featured guest speaker <u>Karen Stevens</u>, managing director at Accenture, and was designed to support women in technology in furthering their careers through networking, collaboration and mentoring. Hosted by <u>Anh Selissen</u>, CIO of <u>Texas</u>

Department of Transportation, and **Tina McLeod**, CIO of the **Texas Attorney General's Office**, the event offered an opportunity for our team members to learn from others supporting state entities in technology services.

Updates

Product Management Community of Practice

The Product Management Community of Practice will launch later this summer. If you're interested in participating, <u>please</u> <u>complete a short, five-question survey</u> to provide input on meeting times and discussion topics. If you have any questions about the community of practice, email <u>it-product-management@tamu.edu</u>.

Dedicated Technology Services Benefits Open Enrollment Session

The Human Resources Benefits Team is offering a dedicated benefits open enrollment informational session for Technology Services. on July 20, 2023 from 9:30 - 10:30 a.m. Open Enrollment is the time where employees review their existing benefits and consider any changes they wish to make for the next plan year. Changes made during this open enrollment will be effective September 1, 2023. The meeting will be hosted via <u>Zoom</u>.

Technology Services FY24 Rates Published

Computing rates for FY24 were recently **published online**, which will go into effect on September 1, 2023. An overview of **rate changes** is also available.

Project Progress

Apple Device Management Unification Update

This month the Apple device management project began migrating academic units into Jamf Pro, the selected tool to unify unique Jamf instances across Texas A&M University. To help Apple device users understand the benefits of and use this management tool, <u>an overview video</u> was created and posted to the project site.

The scheduled migrations address the old tenants below:

- June 23 Mays Business School and the Old Engineering School Tenant
- June 26 Tenant for the previous College of Geosciences
- June 29 Tenant for the previous College of Liberal Arts
- July 6 Tenant for the previous Division of IT (Health Site Only)
- July 11 Tenant for the previous College of Architecture
- July 13 Provost IT Office and Open Access Labs
- July 17 College of Veterinary Medicine
- July 19 Texas A&M Athletics



To date, unified hardware purchasing has saved Texas A&M \$191,000. The quoted configurations encompass 7 percent of the university's existing computer configurations. As the <u>TechHub</u> program grows, the cost savings will continue to increase.

Next-Gen Aggie Network

The <u>Next-Gen Aggie Network</u> team is actively working on wired and wireless updates in five of the 12 campus zones, including the Health Science Center. WiFi has been upgraded in more than 20 buildings and work is moving to the residence halls while most students are out for the summer. Fiber updates are 95% complete across campus and network switches have been replaced in multiple buildings.

Adobe Sign

Texas A&M currently utilizes DocuSign to digitally sign official documents. To reduce costs and simplify the process, we are transitioning to Adobe Sign. Please encourage your DocuSign users to complete this <u>short survey</u> if they have not completed it already. If you have questions about the transition from DocuSign to Adobe Sign, email <u>adobe@tamu.edu</u>.

Unification



Technology Services Employee Directory Now Live

View a listing of Technology Services employees or search for a staff member in our new <u>online directory</u> available on ITNet. An <u>organizational chart view</u> is also available.

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