



Texas A&M University Technology Services wants to make sure you're set up for success with insider tips on the most important IT services at Texas A&M.



## Trick or Truth? How to Identify and Protect Yourself from Cybersecurity Phishing Attacks

October is National Cybersecurity Awareness Month, and it's a great time to focus on staying safe online. Keep an eye out for threats like phishing, where scammers pretend to be trustworthy sources in emails, texts or calls to steal your personal information.

Make sure you know how to spot the red flags, think twice before clicking on any links and delete anything that seems fishy. Your online safety is important, so **[follow these tips](#)** to keep those digital villains at bay!



## Howdy Got a Face-Lift! We Need Your Feedback

We're upgrading the layout and adding new features to the Howdy portal. Get a sneak peek of [Howdy beta](#) and share your thoughts by logging in and clicking the maroon "Provide Feedback" button at the bottom of the screen.

## Texas A&M Expands Next Generation Aggie Network with Record Wireless Usage

Texas A&M University continues its groundbreaking efforts on the [Next Generation Aggie Network](#), significantly enhancing campus connectivity. Since last fall, the university has more than doubled the number of wireless access points, supporting a record-breaking 97,223 concurrent logins to the network. Recent updates have extended network enhancements to Texas A&M Health facilities across the state, the General Services Complex and several residence halls on our main campus. For more information on the project and upcoming improvements, visit the [NextGen Aggie Network project page](#).

## Duo Enrollment Kiosks — Fast and Convenient!

Quickly enroll in Duo at one of the Duo Enrollment Stations. Located across the main campus, these convenient stations allow you to set up two-factor authentication on your primary smartphone or enroll a backup device for added security. Whatever the device, the process is quick and simple.

Boost your cybersecurity in just a few taps! [Find a Duo Enrollment Station near you](#).

## Frightening Vulnerabilities: Keep Your Smartphone Safe from Digital Villains Duo Enrollment Kiosks — Fast and Convenient!

Smartphones are essential for most Americans, but they come with significant security risks. With nearly 70% of users connecting to public Wi-Fi and many falling for phishing scams, hackers see smartphones as prime targets for stealing personal information.

To **protect yourself**, use a six-digit PIN, enable multi-factor authentication and be cautious with app permissions and public Wi-Fi.

## **Help Desk Central — Tech Help When You Need IT!**

Help Desk Central is here to answer your tech questions anytime, day or night by **phone**, **email**, online chat or in person at **it.tamu.edu/help**. Check out the **Student Success Guide** for a quick overview of our most popular services.

### ***Follow Technology Services***



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